

TLU Private Swimming Lessons 2017
Fee-\$25.00 for each 30 minute lessons
\$115.00 for 5/30 minute lessons (\$10.00 discount)
NO DISCOUNTS FOR PRIVATE LESSONS

Private lessons will be available beginning May 15, 2017. Private lessons will not be scheduled during group swim lesson times.

Student: _____ Birthdate: _____ (must be 4 years or older)

Parent/Guardian: _____ E-mail _____

Best Phone Number to Contact You: _____

Address: _____

City: _____ State: _____ Zip Code: _____

_____ **Number of lessons desired (1-5)**

***Please note: only the student taking lessons is allowed in the pool.**

I acknowledge and fully understand that I or the individual listed on this form will be engaging in activities that involve risk of serious injury, which may include permanent disability and even death and hereby release Texas Lutheran University, its agents, employees, and officers, from any and all liability for damages and/or injuries that may occur while any individual listed on this form uses the Mabee Aquatics Center.

Signature of Parent/Guardian _____ Date _____

Mail to: TLU Pool, Texas Lutheran University, 100 W. Court St. Seguin, TX 78155

Questions? Call 830-372-8137

For Office Use Only: Date Received: _____ Cash/Check#: _____ Amount _____

Instructor Assigned: _____

Classes completed: 1 2 3 4 5

TLU Private Lesson Policies-Please keep this page for your records

- **Initial Appointment:** Once a one-on-one swim lesson package has been purchased and all forms are completed, the assigned instructor will contact you in about 1 week from the date of registration. After **three attempts** to schedule the initial appointment with no response from the client, the Private Swim lesson fee/package will be considered null and void.
- **Late policy:** You are responsible for being on time for your lesson. Your instructor is only required to wait 10 minutes. If your session begins late, it will only last until the end of the scheduled half hour session.
- **Cancellation Policy:** Clients must notify their instructor **at least 24 hours** in advance to re-schedule an appointment. Failure to do so will result in a forfeiture of the session. Your instructor is also responsible for giving 24 hour notice if he/she needs to cancel or re-schedule.
- **Remaining sessions:** All sessions must be used by August 15, 2017. After the instructor attempts to contact the client to schedule remaining sessions **three times** without a response from the client, all remaining sessions will be considered null and void. At this point the client will no longer be able to access these sessions; regardless of how many are left.
- If you have used all of your sessions and want to continue to receive lessons, you must purchase more sessions first.
- **There are NO REFUNDS for sessions purchased.**
- If you feel a swim instructor or other Campus Recreation staff members do not provide a sufficient level of customer service, please contact the Campus Recreation office at 830-372-6762.
- Pool memberships are available to the general public.