


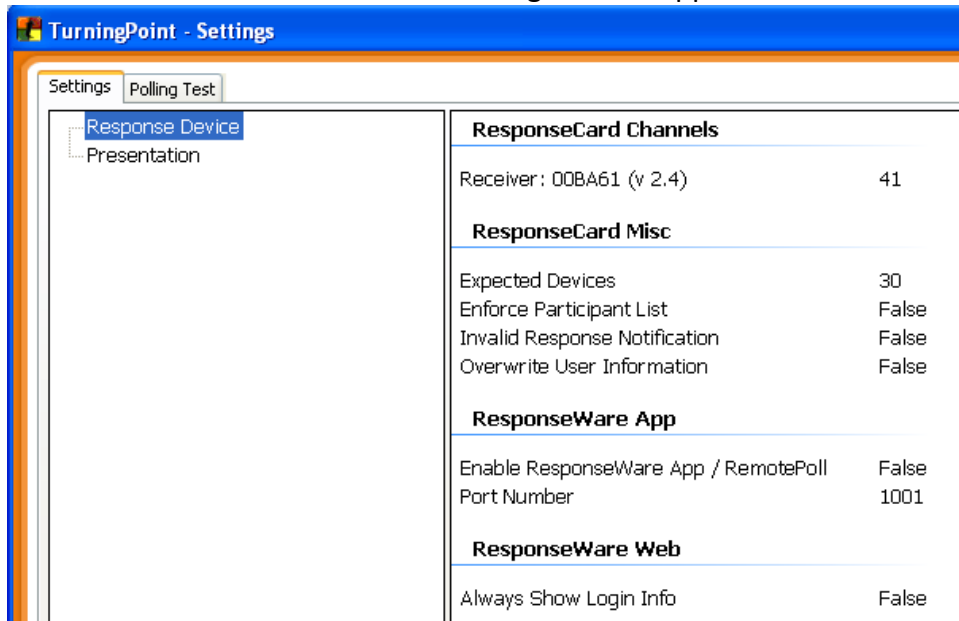
TurningPoint 2008: Verify Clicker Connection to USB Receiver

To discover the channel number

1. Navigate to Start > All Programs > Turning Technologies > TurningPoint 2008 > TurningPoint 2008
2. PowerPoint will open.
3. Click the "TurningPoint 2008" tab



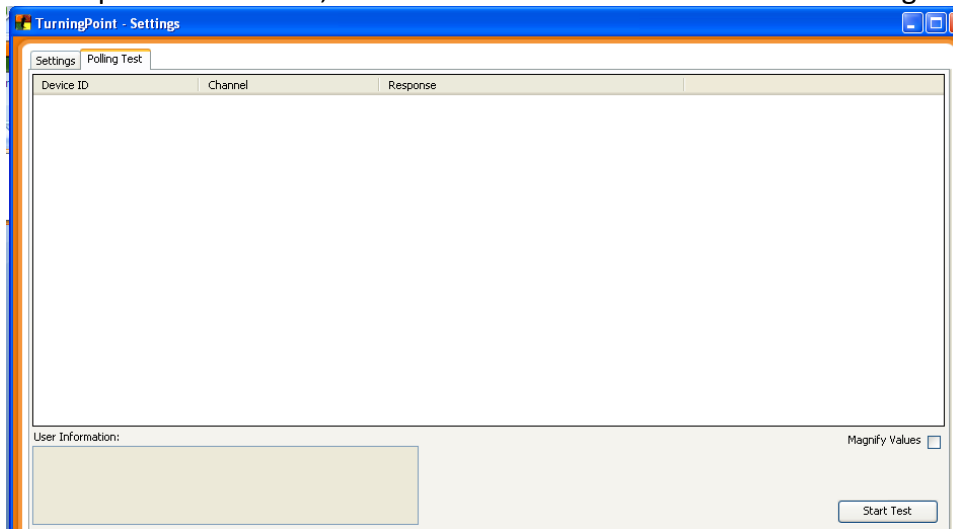
4. In the TurningPoint ribbon, click the Tools icon:  to see the choices.
5. In the list of choices, click SETTINGS
6. Click RESPONSE DEVICE and the following window appears:



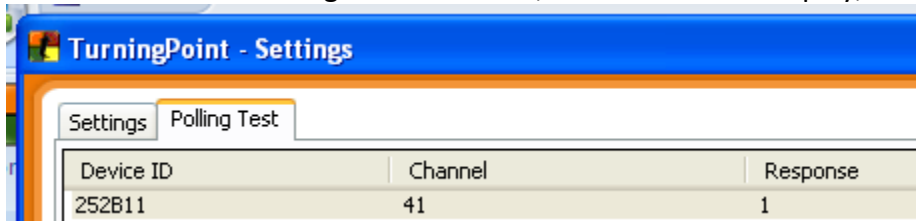
7. You can see that the ResponseCard Channel is "41."

To Make Sure Response Device Is Working

1. Ensure the USB Receiver is plugged in
2. On the previous window, click the POLLING TEST tab and the following window appears:



3. Click the START TEST button
4. With the clicker (response device) in your hand that you want to test, press any of the answer buttons on the clicker pad, for example, 1/A
5. If the clicker is connecting to the receiver, the window will display, for example:

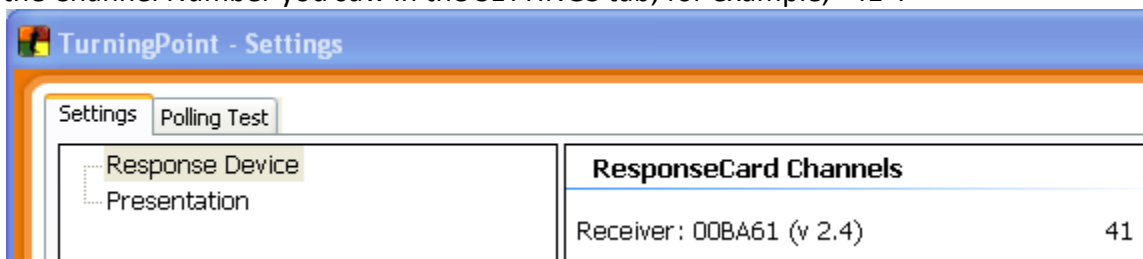


6. If no information appears in the window, the clicker is not connecting to the receiver.

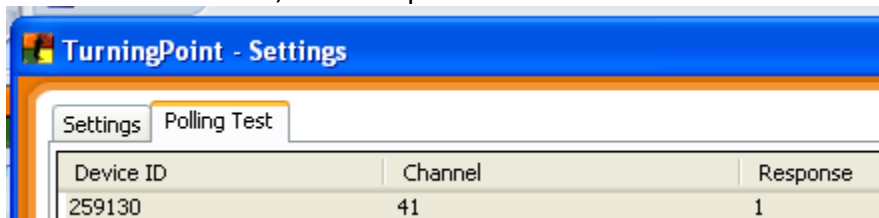
To reset the channel on a clicker that fails the “Polling Test”

GO > 41 > GO

1. With the faulty clicker (response device) in hand, press the GO button and then type in the Channel Number you saw in the SETTINGS tab, for example, “41”:



2. Then, press GO again.
3. Repeat the steps under “To Make Sure Response Device Is Working” and this time the window should show, for example:



To replace one or both batteries

1. If the above does not work, replace one or both batteries, to see if that solves the problem. Extra batteries and a tiny Philips head screwdriver are included in the kits that can be checked out at the library.
2. If the clicker (response device) still fails the Polling Test, give the faulty clicker to the Circulation Staff when you return the kit.

To search the TurningTalk Forum

If you encounter a different problem, use the TurningTalk Forum to search for an answer:

<http://www.turning-talk.com/forum/>